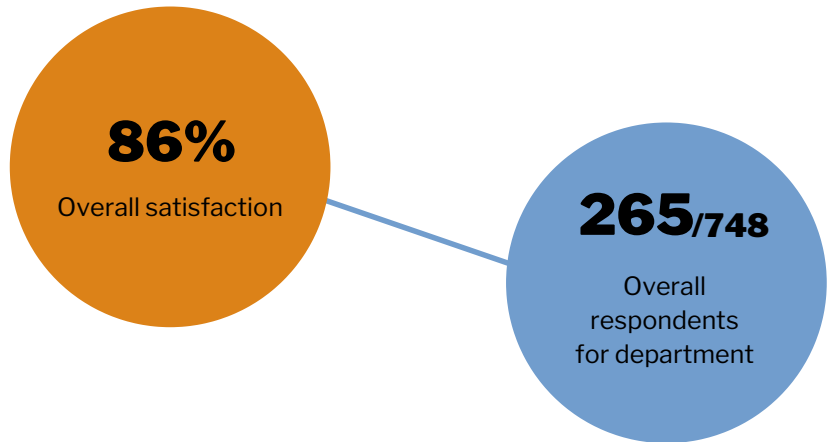


# TOTAL WELLNESS

## Department Overview

The Total Wellness office is responsible for benefits, leaves, retirement, fee waivers, workers' compensation, disability accommodations, the employee assistance program (EAP) and wellness programs.



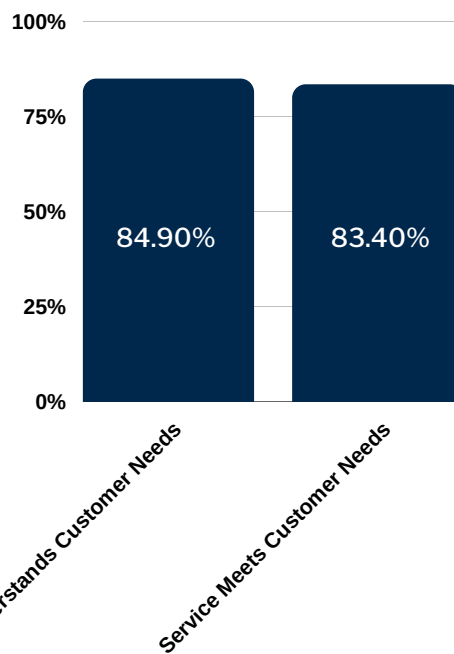
## Customer Positive Experiences

- Staff understood customer needs
- Time to respond to a request
- Result met customer needs

## Customer Suggestions for Improvement

- Time of completion

### SATISFACTION WITH DEPARTMENT SERVICES



### COMPLETION TIME OF DEPARTMENT SERVICES

