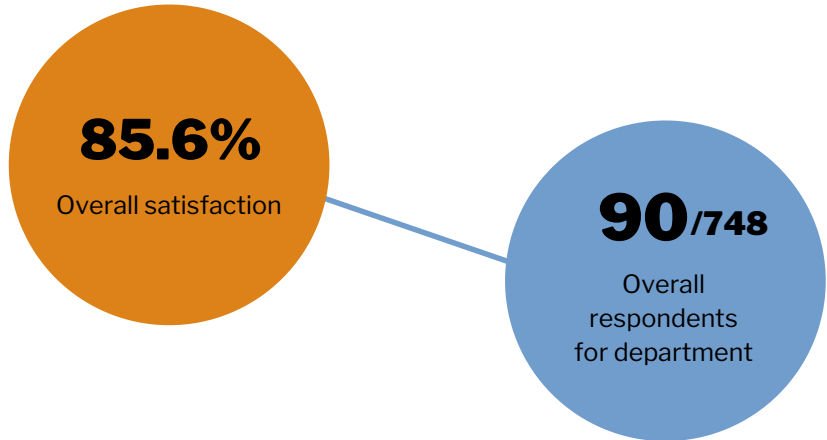


# RISK MANAGEMENT

## Department Overview

The Risk Management office is responsible for insurance, litigation/claims management, contract review, risk assessments, risk constitutions, international travel, employment visas, permanent residency, document retention, and record requests.



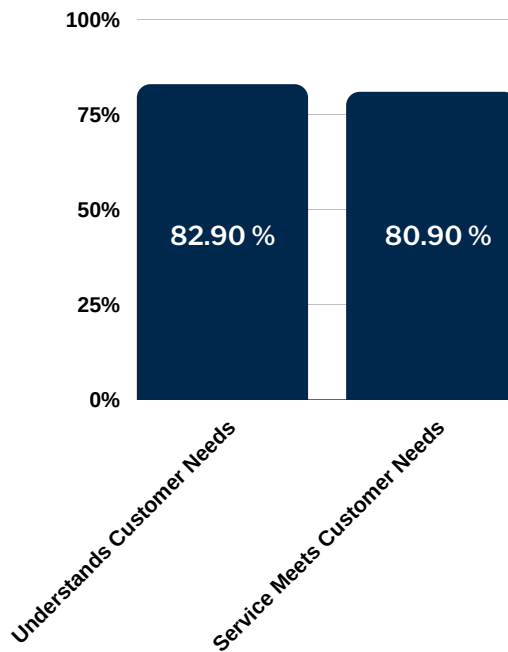
## Customer Positive Experiences via Open Ended Responses

- Staff understood customer needs
- Result met customer needs
- Helpful

## Customer Suggestions for Improvement

- Time of completion
- Time to respond to a request

### SATISFACTION WITH DEPARTMENT SERVICES



### COMPLETION TIME OF DEPARTMENT SERVICES

