

# HRDI CUSTOMER SATISFACTION SURVEY 2022

## VICE PRESIDENT OPERATIONS

### Department Overview

The Vice President's office is responsible for division operations, employee recognition programs, email and website communication, budget and data analytics.

### Strengths

- Polite & Courteous Staff
- Professional Staff
- Services Meet My Needs in a Remote Environment

### Opportunities for Improvement

- Easy to Find Information on Website
- Website is Easy to Navigate
- Staff Keeps Me Informed on the Status of My Request



**45** /489  
 Overall respondents



**73.3%**  
 Overall satisfaction

### Satisfaction with Department Services

