

HRDI CUSTOMER SATISFACTION SURVEY 2022

TOTAL WELLNESS

Department Overview

The Total Wellness office is responsible for benefits, leaves, retirement, fee waivers, workers' compensation, disability accommodations, the employee assistance program (EAP) and wellness programs.

Strengths

- Polite & Courteous Staff
- Meets My Needs in a Remote Environment
- Making Improvement in Services

Opportunities for Improvement

- Website is Easy to Navigate
- Easy to Find Information on Website
- Keeps Me Informed



156 / 489
Overall respondents



82%
Overall satisfaction

Satisfaction with Department Services

