

# HRDI CUSTOMER SATISFACTION SURVEY 2022 DIVERSITY, INCLUSION & EQUITY PROGRAMS

#### **Department Overview**

The office of Diversity, Inclusion and Equity Programs is responsible for a broad spectrum of inclusivity, equity and civility for our campus, facilitating engagement and learning opportunities, managing claims of discrimination, harassment and retaliation (DHR), and reviewing faculty search training requisitions.

#### **Strengths**

- Knowledgeable Staff
- Makes Me Feel Valued
- Meets My Needs in a Remote Environment

### **Opportunities for Improvement**

- Communicates Effectively
- Responds to Requests in a Timely Manner
- Result Meets My Needs & Requirements



**150**<sub>/489</sub> Overall respondents



**77.3%**Overall satisfaction

## **Satisfaction with Department Services**

