

HRDI CUSTOMER SATISFACTION SURVEY 2021

VICE PRESIDENT OPERATIONS

Department Overview

The Vice President's office is responsible for division operations, employee recognition programs, email and website communication, budget and data analytics.

Strengths

- Polite & Courteous Staff
- Professional Staff
- Responds to Requests in a Timely Manner

Opportunities for Improvement

- Easy to Find Information on Website
- Website is Easy to Navigate
- Makes Me Feel Valued



64 Overall
 respondents
 /486



87.5% Overall
 satisfaction



87.3% Making
 Improvement
 in Services

Satisfaction with Department Services

