

### Department Overview

The Total Wellness office is responsible for benefits, leaves, retirement, fee waivers, workers' compensation, disability accommodations, the employee assistance program (EAP) and wellness programs.

### Strengths

- Polite & Courteous Staff
- Professional Staff
- Knowledgeable Staff

### Opportunities for Improvement

- Website is Easy to Navigate
- Easy to Find Information on Website
- Makes it Easy to Handle My Request



**203** Overall respondents  
 /486



**87.2%** Overall satisfaction



**77.8%** Making Improvement in Services

### Satisfaction with Department Services

