

HRDI CUSTOMER SATISFACTION SURVEY 2021

COMPENSATION SERVICES

Department Overview

The Compensation Services office is responsible for staff/management classification reviews, in-range progressions, reassignments, and time base changes.

Strengths

- Professional Staff
- Polite & Courteous Staff
- Knowledgeable Staff

Opportunities for Improvement

- Easy to Find Information on Website
- Website is Easy to Navigate
- Result Meets My Needs & Requirements



65 Overall respondents
 /486



75.4% Overall satisfaction



83.0% Making Improvement in Services

Satisfaction with Department Services

