Requesting CHRS Recruiting Access

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Introduction

This guide will detail the process of requesting elevated access to CHRS Recruiting. This process is conducted using the HR Access Request Form (ARF). When a user fills out the HR ARF Form to request more access, the form is first routed to their immediate supervisor for approval, then to the requestor for approval, then to HRDI for verification and approval, and lastly to IT to make the necessary adjustments in PeopleSoft. Sometimes the user may first require training before access is granted (depending on the level of access they are requesting). The changes IT makes in PeopleSoft are moved to a nightly file, which is eventually migrated from PeopleSoft to CHRS Recruiting overnight. A users’ access will be updated once this process is complete. Please note, it may take up to a week to change a user’s access.

Navigating to the HR Access Request Form

The HR Access Request form can only be properly completed from a campus-connected computer using Safari or Internet Explorer. Please use the following steps to access this form.

1. Titan Online

Open either Safari or Internet Explorer from a campus-connected computer and log into Titan Online.

2. eContent

In the “eContent” section of Titan Online, select “My Workplace.”

The “eContent” section can be found on the left-hand side of Titan Online when scrolling down.
3. Select the HR Access Request Form

Select “IT Access Request Forms” from the “My Workplace” Menu, and then select “HR Access Request Form.”

Complete the HR Access Request Form

1. The HR Access Request Form

The HR Access Request Form will pop-up in a new window.

Please note that if an incompatible browser is used, or an off-campus computer is used to access this form, the “Launch” button will not populate above the form.
2. **Employee Information**

   Enter your CWID in the Employee ID field to populate the top portion of this form.

3. **Account Action Request and Type of Access**

   A. Select all appropriate Account Action Request options

   B. Select “Distributed User” for “Types of Access”
4. Human Resources Distributed Roles Section

In the Human Resources Distributed Roles section select the "Add" checkbox in the "Recruiting" row.

5. Department ID’s

CHRS Recruiting is driven by Dept. ID’s. To ensure that you have the access needed, please add all Dept. ID’s in which you would need to create/review jobs and candidates.

A. Click on "Select" and a pop-up will allow you to select all appropriate Dept. ID’s, then select "OK" to add them to your form.
HR Access Request Form Approval Process

The HR Access Request form will now be routed for approval. The workflow of approvals is as follows:

1. Immediate Supervisor
2. Employee requesting the access
3. HRDI
4. Information Technology (including training, if applicable)

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