Resources:

1. Culture Matters: The Peace Corps Cross-Cultural Workbook Culture Matters
   http://www.peacecorps.gov/wws/


4. Stella Ting-Toomey and Leeva Chung: “Understanding Intercultural Communication”
   (Roxbury Publishing Co. 2005)

Quotes:

“For a Spaniard, success lies in the title as much as in the salary, and much more than in the
work.” ~ Helen Wattley Ames [Spain Is Different]

“The hierarchical nature of Indian society demands that there is a boss and that the boss should
be seen to be the boss. Everyone else just does as they are told, and even if they know the
boss if 100% wrong, no one will argue.” ~ Gitanjali Kolanad [Culture Shock: India]

“Not only can’t you change careers so easily in Europe, most people don’t even think of it.
Mainly the European becomes tired at the very idea of risk.” ~ Stuart Miller [Understanding
Europeans]

“When someone says privacy, I think of loneliness.” ~ Ethiopian student in John Fieg and John
Blair [There Is A Difference]

“To the Japanese a relationship is what holds agreements together.” ~ William Bohnaker [The
Hollow Doll]

“Time commitments (in Mexico) are considered desirable objectives but not binding promises.”
~ Eva Kras [Management in Two Cultures]